

Safeguarding Online Frequently Asked Questions

Topic 1: How long will it take a typical User to complete each module?

A typical User should be able to complete each module in 30-45 minutes.

Topic 2: If a User does not have access to a high-speed Internet connection, will a dial-up connection work?

A dial-up connection of 56K or higher will work, but there will be a noticeable delay. The User will find the learning experience more enjoyable and stimulating by using a high-speed connection.

Topic 3: What if pages in a module move too rapidly or too slowly for a User?

Pages are timed to suit the typical reader; in Beta testing most Users found the pace of each module to be acceptable. Each module includes more than 10 break points, indicated by orange arrows, where the User can pause or forward the page. Many pages permit the User to move more rapidly by clicking the small orange arrows, and most pages do not advance until the User takes action.

Topic 4: Can a User return to a previous page or pause a module?

The modules do not permit the User to return to a previous page, largely because this process can increase the frequency of computer lock-ups. Users may pause the module briefly. However, we recommend that the User allow sufficient time to complete each module without interruption. This will make learning more effective.

Topic 5: Can a User move from module to module without logging out or in?

No. The User must complete the current module, log out, and log back in to begin the next module. This is a security measure to prevent someone from entering Armatus™ after an authorized User has finished a module. Praesidium also recommends that Users complete only one module at each sitting. This keeps the User's interest up and enhances learning.

Topic 6: How often are the modules updated or revised??

One of the main advantages of on-line training is that it can be updated anytime new information is available! Praesidium's experts constantly gather new information to keep the content accurate and up-to-date. In addition, we gather User satisfaction data to make certain Users find the learning experience useful and pleasant.

Topic 7: Are there plans to translate Armatus™ into other languages?

Yes! We want to make Armatus™ available to everyone! We hope to offer the modules in Spanish soon.